

## ABSTRACT:

A telecommunication system comprising a telephone switch, a telephone, a web server and a browser allows the user to control the interaction between the telephone and the telephone switch by interacting with a web page. The web page is provided by the web server based on information obtained from the control application and is based on the operation and features of the telephone switch. The web server provides the control information to the telephone switch through a control application. This allows the communication system to use regular telephone without any features while giving the user access to features through a standard, telephone switch independent user interface in the form of a web page displayed by the browser.

Fig. 1